



## COMMUNICATING WITH ELECTED OFFICIALS IN NEW WESTMINSTER

1. Send a concern directly to Mayor and Council in the form of a letter:
  - Email [clerks@newwestcity.ca](mailto:clerks@newwestcity.ca) or send a letter addressed to Mayor and Council to the following address:  
511 Royal Avenue  
New Westminster, B.C. V3L 1H9
  - For inquiries related to Council, you may also call 604-527-4523.
2. Express your concerns and kudos on a particular initiative planned or in process:
  - Be Heard New West - <https://www.beheardnewwest.ca/>  
You must register to comment through this tool. This helps to ensure that those responding are New Westminster residents.
  - Recent and archived projects for which public input was requested can be found here: <https://www.beheardnewwest.ca/projects>
3. Attend a council meeting in person:
  - New procedures have been in place since the start of the Covid 19 pandemic: [https://www.newwestcity.ca/database/files/library/COVID\\_Speakers\\_Policy.pdf](https://www.newwestcity.ca/database/files/library/COVID_Speakers_Policy.pdf)
  - You can apply to observe a council meeting here: <https://attendees.newwestcity.ca/>.
  - Watch a council meeting live online by following the instructions [here](#).
  - Speaking at Council Meetings is outlined in Schedule A of **COUNCIL PROCEDURE BYLAW NO. 6910, 2004** found at [https://www.newwestcity.ca/database/files/library/Consolidated\\_Bylaw\\_6910\\_2004\\_Council\\_Procedure\(2\).pdf](https://www.newwestcity.ca/database/files/library/Consolidated_Bylaw_6910_2004_Council_Procedure(2).pdf)
  - See [https://www.newwestcity.ca/city\\_hall/council\\_agendas\\_meetings/council-meeting-agendas-reports-minutes](https://www.newwestcity.ca/city_hall/council_agendas_meetings/council-meeting-agendas-reports-minutes) to see agendas for current meetings, minutes and video recordings of past meetings, reports to meetings, and a calendar of meeting dates.
4. To keep informed:
  - The City website contains a lot of useful information including planned or in progress development projects or roadworks. <https://www.newwestcity.ca/>
  - Subscribe or link to Citypage Online at <https://citypage.newwestcity.ca/> for current news.
  - Subscribe to the New West Record to get daily or weekly emails with local news. <https://www.newwestrecord.ca/account/maillinglist>